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Number of pages including cover letter: 13

Date: January 7, 2004

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To:	Company:	City:	Fax:
<u>ART UNIT 2174</u> Examiner: Truc T. CHUONG	United States Patent Office – Facsimile Centre	Alexandria, VA	(703) 872-9306

Re: Serial No. 09/738,294  
 Inventor(s): Christopher THOMPSON et al.  
 Title: METHOD AND SYSTEM FOR INITIATING COMMUNICATIONS  
 WITH DISPERSED TEAM MEMBERS FROM WITHIN A VIRTUAL  
 TEAM ENVIRONMENT USING PERSON IDENTIFIERS.

Response to Office Action of July 8, 2003 attached.

OR Ref.: 9-13528-144US

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*[Signature]*  
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PATENT APPLICATION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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**In re Application of :**

Thompson et al.

Serial No: 09/738,294

Group Art Unit: 2174

Filed: December 18, 2000

Examiner: CHUONG, Truc T.

For: Method And System For Initiating Communications With Dispersed Team Members  
From Within A Virtual Team Environment Using Personal Identifiers

Assistant Commissioner for Patents  
Washington, D.C. 20231

BOX – NON-FEE AMENDMENT/RESPONSE

Sir:

**AMENDMENT UNDER 37 C.F.R. § 1.111**

In response to the Office Action mailed July 8, 2003, the three-month-extended period  
for response being January 8, 2003, please amend the application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page  
2 of this paper.

**Remarks/Arguments** begin on page 7 of this paper.